

To: Managing Director
Profil Unggal Sdn. Bhd.
No.13, Ground Floor,
Bishop Street,
10200 Georgetown, Pulau Pinang

12 March 2018

Re.: Appreciation and acknowledgment for all the services provided

Dear Sir,

Congratulations on reaching a service milestone. We are pleased to honor your achievement in providing satisfactory cleaning services to Raffles American School. This letter is as a note of appreciation for your services.

Your company has been providing the best cleaning services which cover our office area, classrooms, planetarium, library, security center, server room, housekeeping for boarding, and laundry services. Your services always meet our high expectations. In addition, your company's pest-control, hygiene services, and landscaping services are consistently high quality. On the whole, Profil is environmental conscious and your safety record is commendable. We sincerely appreciate your efficient and quality of services.

We have and will continue to recommend your service to other companies and contacts. Our team could not be more satisfied with your work, and we look forward to continuing this relationship. We kindly support your company's efforts to acquire ISO 9000 and ISO 14000 certificates from SIRIM.

Kind regards,



Lim Chih Hong
Financial Controller, Business Development Manager
Raffles American School



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